

# Product Warranty

## GE Lighting

### Design is Ultra Cool!

#### Results:

Combine GE's Ultra ballasts with cool running fixtures to achieve maximum system performance in hot temperatures. GE provides the Ultra Cool™ system certification with high grade fixture systems which means a 5 year 55°C max ambient warranty.

## Light your world with a brand you can trust—GE.

GE has been a leader in innovative lighting technologies for over 100 years. Our name on the label is virtually synonymous with dependable, efficient, high-quality products—and that is why we are totally confident in the system performance and reliability of our lamps and ballasts. Also it is why we are willing to back them with a limited warranty that provides excellent coverage against defects in materials and workmanship.

If your GE lamp or ballast, when installed and used properly, fails during its warranty period because of defects in materials or workmanship, our warranties provide for purchase price credits or replacement. Of course, every lamp, ballast and system is different and warranty details vary, so check the individual warranty for your product at [www.gelighting.com/warranty](http://www.gelighting.com/warranty).

#### System Limited Warranty

(See the GE Lighting System and Ballast Limited Warranty at [www.gelighting.com/warranty](http://www.gelighting.com/warranty) for full details and specific lamp cycle requirements.)

#### GE Lamps Operating on GE Ballasts

|   | Lamp Warranty <sup>2</sup>                          |  | Electronic Ballast Warranty <sup>3,5</sup> | Electromagnetic Ballast Warranty <sup>5</sup> |
|---|---|--|--|---|
| Compact Fluorescent Lamp <sup>1</sup>   | When Operated on GE Programmed Rapid-Start Ballasts | When Operated on GE Instant-Start Ballasts |  |   |
| Double Biax <sup>®</sup> : 13-, 18-, 26-watt "DBX" (4-pin base types only)                  | 2 years   | -  | 5 years                                    | -   |
| Triple Biax <sup>®</sup> : 13-, 18-, 26-, 32-, 42-watt "TBX"                                | 2 years   | -  | 5 years                                    | -   |
| High-Output Biax <sup>®</sup> : 57-watt and 70-watt "QBX"                                   | 2 years   | -  | 5 years                                    | -   |
| High Lumen Biax <sup>®</sup> 27 W and 39 W  | 1 year  | -  | 5 years                                    | -   |
| High Lumen Biax <sup>®</sup> 55 W <sup>6</sup>  | 2 years   | -  | 5 years                                    | -   |
| High Lumen Biax <sup>®</sup> Watt-Miser <sup>®</sup> 25 W (F40/25BX)                        | 3 years   | 2.5 years                                  | 5 years                                    | -   |
| High Lumen Biax <sup>®</sup> 40 W (F40/30BX)  | 2 years   | 1 year                                     | 5 years                                    | -   |
| Linear Fluorescent Lamp <sup>1,4</sup>  | When Operated on GE Programmed Rapid-Start Ballasts | When Operated on GE Instant-Start Ballasts | Electronic Ballast Warranty <sup>3,5</sup> | Electromagnetic Ballast Warranty <sup>5</sup> |
| F17T8/XL, F25T8/XL, F32T8 (SP, SPP & SPX)   | 3 years   | 2.5 years                                  | 5 years                                    | 2 years                                       |
| F17T8/XL/WM, F25T8/XL/WM  | 3 years   | 3 years                                    | 5 years                                    | 2 years                                       |
| F28T8/XL/SPP, F32T8/25W/SPP, F32T8/XL (SP & SPX)  | 4 years   | 3 years                                    | 5 years                                    | 2 years                                       |
| F32T8/XL/HL   | 4 years   | 4 years                                    | 5 years                                    | 2 years                                       |
| F28T8/XL/SPX, F32T8/SXL, F32T8/25W/SPX  | 5 years   | 4 years                                    | 5 years                                    | 2 years                                       |
| F28T8/SXL, F32T8/25W/SXL  | 7 years   | 5 years                                    | 5 years                                    | 2 years                                       |
| F96T8, F96T8/HO   | -   | 2 years                                    | 5 years                                    | -   |
| F96T8/XL (SP, SPP & SPX); F96T8/XL/WM; F96T8/XL/WMP; F96T8/S4W/SPP; F96T8/49W (SPP & SPX)   | -   | 3 years                                    | 5 years                                    | -   |
| F28W/5/HL   | 3 years   | -  | 5 years                                    | -   |
| F14T5/WM, F21T5/WM, F28T5/WM, F35T5/WM  | 3.5 years   | -  | 5 years                                    | -   |
| F14T5HE, F21T5HE, F28T5HE, F35T5HE, F54T5/47W, F24T5HO, F39T5HO, F54T5HO, F80T5HO, F54T5/WM | 4 years   | -  | 5 years                                    | -   |
| F54T5/XL  | 5 years   | -  | 5 years                                    | -   |
| HID High Watt Lamps <sup>4</sup>  | When Operated on GE Ballasts                        |  | Electronic Ballast Warranty <sup>3,5</sup> | Electromagnetic Ballast Warranty <sup>5</sup> |
| CMH <sup>®</sup> ConstantColor <sup>®</sup> SPXX: 250-, 320-, 350-, 400-watt                | 1 year  | -  | 5 years                                    | 2 years                                       |
| PulseArc <sup>®</sup> : 250-, 320-, 350-, 400-watt  | 1 year  | -  | 5 years                                    | 2 years                                       |
| HID Low Watt Lamps <sup>4</sup>   | Wattage/Type  | When Operated on GE Ballasts               | Electronic Ballast Warranty <sup>3,5</sup> | Electromagnetic Ballast Warranty              |
| CMH <sup>®</sup> PAR  | PAR20, PAR30L, PAR38, PAR64                         | 6 months                                   | 5 years                                    | -   |
| CMH <sup>®</sup> MR16   | All   | 6 months                                   | 5 years                                    | -   |
| CMH <sup>®</sup> GU6.5  | All   | 6 months                                   | 5 years                                    | -   |
| CMH <sup>®</sup> G8.5   | 20 W  | 6 months                                   | 5 years                                    | -   |
|   | 39 W, 70 W  | 1 year                                     | 5 years                                    | -   |
| CMH <sup>®</sup> G12  | 20 W, 150 W   | 6 months                                   | 5 years                                    | -   |
|   | 39 W, 70 W  | 1 year                                     | 5 years                                    | -   |
| CMH <sup>®</sup> Double-ended   | All   | 1 year                                     | 5 years                                    | -   |
| CMH <sup>®</sup> Elliptical   | 70 W  | 1 year                                     | 5 years                                    | -   |
|   | 150 W   | 9 months                                   | 5 years                                    | -   |
|   | 100 W   | 6 months                                   | 5 years                                    | -   |

Visit [www.gelighting.com/warranty](http://www.gelighting.com/warranty) for all warranty provisions and details

<sup>1</sup> Includes GE covrGuard<sup>®</sup> lamps

<sup>2</sup> After date of purchase

<sup>3</sup> Contingent upon maximum rated case temperature; 36 or 60 months as specified on [www.gelighting.com](http://www.gelighting.com)

<sup>4</sup> Linear fluorescent and compact fluorescent operating at 4,000 hours per year, high intensity discharge at 5,000 hours per year.

<sup>5</sup> From date of manufacture

<sup>6</sup> Applies to F55BX lamps rated at 20,000 hours life

Ballast Remedy: GE will, at its option, either (1) provide a credit to Purchaser equal to the current price GE charges Purchaser for the ballast and, in GE's discretion, either retain a service provider to install the replacement ballast or pay a reasonable labor allowance that is pre-approved by GE, or (2) refund the purchase price paid to GE for the ballast. GE reserves the right to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage.